

Destination

**Bohey Dulang Resort** 

## Overview:

We are pleased to send you our **Boney Dulang Resort** information with rates and Terms & Conditions.

All rates, terms & conditions quoted below are valid from **15st January – 31st December 2025.** 

All rates quoted below are subjected to change without notice, Unique Inworld Sdn Bhd reserves the right to change or amend the rates when it deems necessary during the validity period.

**Resort Name: BOHEY DULANG RESORT** 

Resort Locality: Semporna, Sabah, Malaysia

**Resort Location on Google map:-**

https://maps.app.goo.gl/2sL4KjCvfEvrLqBq9

# Package:

# **DIVER PACKAGE (per person rate)**

(Package minimum qualification requirement: PADI OPEN WATER certified or equivalent)

	RATE PER DIVER	8% SST	TOTAL PER DIVER
	RM	RM	RM
2 NIGHTS	3,180.00	254.40	3,434.40
3 NIGHTS	4,665.00	373.20	5,038.20
EXT. NIGHT	1,485.00	118.80	1,603.80

## \*Diving package will commence on 1st March 2025

# **NON-DIVER PACKAGE (per person rate)**

## (No diving activity)

	RATE PER NON- DIVER	8% SST	TOTAL PER NON- DIVER
	RM	RM	RM
2 NIGHTS	2,415.00	193.20	2,608.20
3 NIGHTS	3,515.00	281.20	3,796.20
EXT. NIGHT	1,100.00	88.00	1,188.00

## **Both packages include:-**

- Transfer from Tawau Airport to SEMPORNA and return. (70 minutes)
- Transfer by boat from Semporna (BOHEY DULANG private Jetty) 45 minutes to BOHEY DULANG resort and return**(on SIC basis).**
- Accommodation at Bohey Dulang Resort on twin sharing basis.

- Fresh Buffet Meals breakfast/lunch/dinner.
- Afternoon snacks served at the restaurant daily.
- Tea/Coffee, cold water and cordial served throughout the day at the restaurant daily.
- Snorkel around the resort.
- Single/Solo traveler is subjected to Single Supplement for OWN CHALET with NO SHARING option

(Single Supplement rate: additional 30% from the above package rate)

- Group Travel Option **ONE (1) pax FREE** for **every NINE (9) paying pax adults**(Subjected to same arrival and departure flight and time, FOC pax subjected to SST)
- 5% off from the package rate for sharing 3 adults in a chalet
- 50% off from the **Non-Dive Package (ND)** rate for non-diver child from 2 to below 12 yrs sharing room with 2 adults
- Infant 24 months and below is chargeable at 10% of Non-Diver Package (ND) rate
- Junior Diver (Child Diver) rate is based on **Diver Package (D)** rate

#### (For diver package only)

- 3 guided boat dives daily except on arrival & departure day with no dive allowed within 24 hours prior to departure flight time
- Tank, weight and weight belt are provided
- Unlimited house reef dive in front of BOHEY DULANG Dive Centre\*
- Night dives in front of BOHEY DULANG Dive Centre for diver with night dive experience only.\*

(\*Unlimited dive and Night dives are unguided dive & must be accompanied by buddy)

## Notes:

(1) All prices quoted above are in Ringgit Malaysia (RM) and EXCLUDES of Semporna Jetty Fee\* and the TTx (Tourism Tax)

- (2) Jetty Fee (inclusive SST) RM 10.00 per person (payable to the Municipal Council of Semporna) -implemented since 2012
- (3) TTx (Tourism Tax) RM 10.00 per room per night (payable to the Royal Malaysian Customs Department) -implemented since 1st Sept 2017

(Bohey Dulang Resort is an authorize agent to the Royal Malaysian Customs Department (RMCD) to collect Tourism Tax(TTx). This tax will be collected at the resort)

- (4) Bohey Dulang has no other room category and allocation of room is based on RUN OF HOUSE (ROH) basis. (choosing of room by number will not be entertained)
- (5) Honeymoon/Simple decoration (setting on arrival day only) in the chalet is chargeable at RM 150.00 per setting (inclusive SST).
- (6) Combining Diver Package(D) and Non-Diver Package(ND) is not allowed

(diver has to decide between Diver package (D) OR Non-Diver package (ND) throughout their stay)

- (7) To purchase Diver Package, one must be a certified/licensed diver
- (8) No pregnant woman are allowed by boat to BOHEY DULANG Resort
- (9) No dive allowed within 24 hours prior to departure flight time.
- (10) Snorkel by boat is not available
- (11) Diver guest are encourage to bring along their own equipment otherwise opt for rental from BOHEY DULANG Dive Centre.

## **Equipment rental rate:-**

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ITEMS	TOTAL (RM)
BC Jacket	46.00/Day
Regulator/gauges/octopus	46.00/Day
Mask	21.00/Day
Snorkel	10.00/Day
Wet suit	39.00/Day
Fins	17.00/Day
Booties	14.00/Day
Kayak transparent (per hour)	66.00/Hour

# Boat Schedules (Fixed Transfer Time)

<u>Semporna Private Jetty to BOHEY DULANG Resort</u>

09:30 am; 12:30 pm

BOHEY DULANG Resort to Semporna Private Jetty

11:00 am and 13:30 pm

Additional fee will be charged for unscheduled transfers.

## **Land Transfer Time**

From Tawau to Semporna

08:00 am and 10:30 am

From Semporna to Tawau

Passport Number:

<u>Check-In/Check-Out Time</u>
Check-In Time into Chalet - 02:30 pm
Check-Out Time from Chalet - 11.30 am
Meals and Timing
Breakfast 07:00 am to 09:30 am
Lunch 12:30 pm to 14:00 pm
Dinner 19:00 pm to 20:30 pm
Note: Strictly no outside Food & Drinks allowed into the Resort
Information needed to block the room/confirm reservation.
Full name 1:
Passport Number:
Nationality:
Gender (M/F):
Date of Birth(DOB):
Diver(D)/Non-Diver(ND) package :
Full name 2:

Nationality:
Gender (M/F):
Date of Birth(DOB):
Diver(D)/Non-Diver(ND) package:

(for more than 2 guest to BOHEY DULANG, please continue the list)

#### GENERAL TERMS & CONDITIONS

Please ensure to read and understand the Terms & Conditions below before proceeding with reservation and booking.

## 1). Reservation/Deposit/Full payment

#### 1). Reservation

Reservation should be made through Unique Inworld Sdn Bhd and appointed travel agents' office. Advance reservations by email are preferred (at least sixty (60) days in advance)

## Booking Request Standard Deadline (cooling-off period)

Upon inquiry, subjected to room availability, room(s)/space(s) will be held for 3 days only. Should there be NO RECONFIRMATION within the given period, the temporary held room(s)/space(s) will be released by our booking system automatically without further notification to you.

Once booking has been reconfirmed, a non-refundable deposit will be required to block the room(s)/space(s) until 30 days to arrival date where full payment should be made to finalized the booking. Reservation will be automatically canceled if deposit is not received by Unique Inworld Sdn Bhd.

Please review and verify all booking invoice thoroughly and contact your Travel Agent or Unique Inworld Sdn Bhd immediately if the invoice appears to be incorrect or incomplete. Unique Inworld Sdn Bhd cannot accept responsibility if we are not notified of inaccuracies within 5 days after sending out the invoice. In the case of billing errors, Unique Inworld Sdn Bhd reserves the right to re-invoice you with the correct pricing.

## 2). Deposit (Non-refundable deposit)

A non-refundable deposit per person and/or per room per night is required for Unique Inworld Sdn Bhd to reserve space for you.

#### i). Dive and Non Dive package

#### RM 756/person

Unique Inworld Sdn Bhd accepts credit cards (Visa or MasterCard preferred) and American Express

#### Note:

Non-refundable deposits are required at time of booking to hold or to confirm space for you. Deposit payment indicates you have read and accepted these Terms and Conditions. When a booking is made, space is held and other bookings are turned away. Please bring along your Travel Service Voucher (if any) provided by your Travel Agent or Unique Inworld Sdn Bhd.

## 3). Full Payment (Final Payment)

Full/final payment is due 30 days prior to commencement of services. If final/full payment is not received by the due date, your reservation will be cancelled and your full deposit will be retained by Unique Inworld Sdn Bhd. Unique Inworld Sdn Bhd is not responsible for cancelled of reservations in the event final balance is not received by the final payment date.

## 2). Bookings within thirty (30) days.

For reservations made within the final payment date of your vacation (in most cases, within 30 days of departure and subjected to availability of accommodation), FULL PAYMENT is required at time of booking.

## 3). Minimum requirement, Accompanying Children and Infants.

## 1). Minimum requirement: 2 persons (pax) at least

Single traveler – subjected to single supplement surcharge of additional 30% to the package price

## 2). Accompanying Children

Travelers below 12 years old on the departure date must be accompanied by an adult throughout the vacation and are requested to share an adult's accommodation. To receive the young traveler's discount, the traveler must qualify at commencement of services.

#### **Pricing Guide:**

3 Adults in a chalet – 5% discount each on the package price 1 Adult + 1 Child in a chalet (Based on 2 Adults Rate) Junior Diver is under Diver Package Adult age applies from 12 yrs old onward Child (2 to 12 yrs old) – 50% of Non-Dive Package

## 3). Infant (applicable to Bohey Dulang Resort only)

Infant (below 24 months) - 10% of Non-Dive Package

#### 4). Package Prices.

Package prices are in Ringgit MALAYSIA and exclude airfare, snorkel or dive gear hire, beverages, laundry, room service and others not specified or mentioned in the tour itinerary or in brochures. Package price is per person, based on double occupancy (two people sharing a room). Single room supplement and triple reductions or pricing guides are mentioned in CLAUSE 3. above. Prices are subjected to change without prior notice.

#### 5). Divers Certification and Equipment

Only certified divers may participate in scuba diving activities, unless they are enrolled in a scuba training program and under the direct supervision of their certified Instructor. Guests need to produce their certification card prior to diving. Failure to produce certification card / credentials may result in the guest being denied permission to scuba dive until they can prove their certification level. Certified divers minimum requirement is PADI Open Water-recreational dive certificate or equivalent.

All scuba divers must accept full and complete responsible for themselves, their actions and their equipment. Divers may use their own gear, or to rent and use our dive equipment. (Please refer to our dive equipment rental rate)

## 6). Extension stay request.

One may apply for extension of stay while at the resort but subjected to accommodation availability.

## 7). Participation

For the benefit of everyone at the resorts, Unique Inworld Sdn Bhd reserves the right to accept or reject any vacation participant and to remove any participant whose conduct is deemed incompatible with the interests of the other participants. Unique Inworld Sdn Bhd will not refund or cover any cost or expenses incurred for termination of vacation arrangements due to unacceptable behavior.

#### Note:

- a). Smoking is not allowed on transportation that is exclusively provided by Unique Inworld Sdn Bhd. Smoking is restricted to certain areas at the resorts.
- b). Strictly no outside Food & Drinks allowed into the Resort

## 8). Travelers Who Need Special Assistance On Tours and/or Cruises

You must advise any disability requiring special attention at the time the reservation is made. Unique Inworld Sdn Bhd will do their best to accommodate the special needs request, but is not responsible in the event it is unable to do so nor responsible for any denial of services by, hotels, restaurants, or other independent suppliers. Unique Inworld Sdn Bhd cannot provide individual assistance to a vacation participant for walking, dining, getting on and off motor coaches,

passenger boat and other vehicles, or other personal needs. Unique Inworld Sdn Bhd strongly recommends a qualified and physically able companion must accompany travelers who need such assistance. All travelers with Unique Inworld Sdn Bhd are subjected to the Participation CLAUSE 7, above.

#### 9). Transfer Arrangement & Fees.

Package prices are inclusive of land  $\mathcal{E}$  boat transfer on the check-in and checkout day only. Additional fee will be charged for unscheduled transfers.

#### 10). Cancellation Charges/Refund.

Please notify us via email of the intention to cancel any booking at the earliest instance available. Any request for refunds is subjected to these Terms & Conditions.

After commencement of service no refund in part or full, will be made (in cash equivalent or vacation price reduction) for unused services/activity for voluntary modifications made by the traveler. Where a guest fails to complete a dive, dive course or fails to participate in pre-booked or packaged activities for any reason (including ill health) or free choice, they will still be charged for the package. For example, if a guest books a package which includes 5 days of diving and on the third day they abort their first dive because they couldn't equalize. When that guest checks out, they will still be charged for the package and advised to make a claim on their travel insurance.

If a booking cancellation is received by Unique Inworld Sdn Bhd prior to the final payment date of your vacation, the non-refundable deposit payments will be retained.

In the event of cancellation after full payment, an administrative fee of RM 160.00, bank charges, credit card charges and any exchange rate losses must be added to the following cancellation policies.

- a) From 29 days to 15 days 30% of the trip's full price forfeited
- b) From 14 days to 8 days 50% of the trip's full price forfeited
- c) From 7 days to arrival day 75% of the trip's full price forfeited
- d) "No show" by customer 100% of the trip's full price forfeited

Unique Inworld Sdn Bhd reserves the right to cancel or reschedule any vacation departure for any reason, including insufficient demand or force majeure. If a vacation is cancelled prior to departure, Unique Inworld Sdn Bhd will try to rebook the same vacation with a different departure date, or a similar vacation but there is no guarantee of availability of offering

#### 11). Unforeseen Circumstances

Unique Inworld Sdn Bhd will not be held liable for any delay, additional expense or inconvenience which may be caused directly or indirectly by events outside of the company control, such as late arrival of domestic or international flights, civil disturbance, fire, floods, unusually severe weather, act of God, act of Government, or the failure of any machinery or equipment. Additionally, Unique Inworld Sdn Bhd will not accept any responsibility for any injury, guest loss of or damage to personal equipment and property whilst staying at the resort, or during participation in any activity. In the unlikely event that the dive trip is cancelled due to bad weather, rough and dangerous sea conditions, a natural disaster, an act of God, war, political

unrest, a danger to passengers, or the boat, then the resort has the right to cancel or delay the departure. The resort withholds the right to change the planned itinerary, leave for jetty early or change the schedule.

## 12). Liability

Unique Inworld Sdn Bhd cannot be held responsible, or in any way liable, for property losses, personal losses, accidents, injury, or death for any reason whatsoever, whether through any activities booked through us, or caused to you by third parties connected, or not connected to us. Unique Inworld Sdn Bhd will not be liable, for any additional expenses incurred by customers, for any reasons whatsoever. If a complaint is received about the package, for any reason, the company will agree to investigate and may act upon the complaint dependent upon our findings. All guests/customers will be required to read and sign the company Standard Liability Form and other related forms at the resort upon arrival or check-in. Refusal by a guest to sign such documents will prevent the resort from providing such activities.

#### 13). Insurance

We recommend that if you intend to go scuba diving, make sure you have an insurance policy that covers this activity. We strongly recommend that all guests take out adequate travel insurance covers accident, loss caused by cancellations, loss of luggage, personal property, medical expenses, medical evacuation and weather disruption / cancellations (including activity cancellations). Guests intending on participating in diving activities must ensure their insurance covers them for SCUBA related activities and has appropriate 'depth' coverage.

#### 14). Travel Documentation

Please check you have the required travel documents before booking your dive trip. Make sure your passport has at least 6 months to run from your time of entry into Malaysia.

#### MODE OF PAYMENT

# a) CREDIT CARD/CHARGE CARD (we prefer MasterCard & Visa)

Please fill up the FORM (in Microsoft Word files) attached & email it back to the reservation staff. This is to authorize UNIQUE INWORLD SDN. BHD. to deduct the agreed amount from your credit card/charge card.

OR

## b) Transfer the amount directly into our account with

Bank Name: MALAYAN BANKING BERHAD

Address: Prima Square, Lot 218-223, Block 24, Jalan Utara, Mile 4, 90000, Sandakan, Sabah.

Our Bank Swift Code: MBBEMYKL

Account No.: 5601 6614 7446

Account holder: UNIQUE INWORLD SDN BHD

#### Note:

1) We DO NOT pass on credit card charges to our customers. We will absorb unnecessary charges, saving you money, which we are sure you would prefer to spend elsewhere. However, if you choose to pay by direct bank transfer, you must pay any additional charges incurred and top up of the amount may be required upon arrival should the amount received in the bank is insufficient.

2) We will NEVER pass on any of your